

August 2002

INTERNET CIGARETTE SALES

Giving ATF Investigative Authority May Improve Reporting and Enforcement



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Abbreviations

ATF	Bureau of Alcohol, Tobacco and Firearms
CCTA	Contraband Cigarette Trafficking Act
DOJ	Department of Justice
FBI	Federal Bureau of Investigation
FTA	Federation of Tax Administrators

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United States General Accounting Office Washington, DC 20548

August 9, 2002

The Honorable John Conyers Ranking Minority Member Committee on the Judiciary House of Representatives

The Honorable Martin T. Meehan House of Representatives

The Jenkins Act (15 U.S.C. §375-378) requires any person who sells and ships cigarettes across a state line to a buyer, other than a licensed distributor, to report the sale to the buyer's state tobacco tax administrator. The act establishes misdemeanor penalties for violating the act. Compliance with this federal law by cigarette sellers enables states to collect cigarette excise taxes from consumers.¹ However, some state and federal officials are concerned that as Internet cigarette sales continue to grow, particularly as states' cigarette taxes increase, so will the amount of lost state tax revenue due to noncompliance with the Jenkins Act. One research firm estimated that Internet tobacco sales in the United States will exceed \$5 billion in 2005 and that the states will lose about \$1.4 billion in tax revenue from these sales.²

You expressed concern about the extent of compliance by Internet cigarette vendors with the Jenkins Act. In response to your request, this report describes

• enforcement actions taken by the Department of Justice (DOJ) and the Bureau of Alcohol, Tobacco and Firearms (ATF) and factors that have affected the level and extent of such actions;

¹ States may also collect applicable sales and/or use taxes.

 $^{^2}$ Online Tobacco Sales Grow, States Lose, Forrester Research, Inc. (April 27, 2001). These estimates are for all tobacco products, including cigarettes which make up the majority of tobacco sales; and the tax loss estimate appears to include state cigarette excise taxes and state and local sales and use taxes. However, we were unable to assess the reliability of the estimates because the methodology used in developing it, including key assumptions and data, is proprietary.

	 efforts selected states have taken to promote compliance with the Jenkins Act and estimates by these states of the impact of noncompliance on their tax revenues; and information on Internet cigarette vendors, including Web site addresses and other contact information, whether they indicate compliance with the act, whether they notify customers of their reporting responsibilities and the customers' potential tax liability, the average monthly volume of sales, and whether the vendors place a maximum limit on orders.
	To address these areas, we obtained information from DOJ and ATF headquarters regarding federal Jenkins Act enforcement actions with respect to Internet cigarette sales. We interviewed officials and obtained documentation from nine selected states ³ regarding states' efforts to promote Jenkins Act compliance by Internet cigarette vendors and estimates of the impact of noncompliance on tax revenues. In addition, we reviewed 147 Internet cigarette vendor Web sites to obtain needed information, and we interviewed representatives of five Internet vendors.
Results in Brief	The DOJ is responsible for enforcing the Jenkins Act, and the Federal Bureau of Investigation (FBI) is the primary investigative authority. However, DOJ and FBI headquarters officials did not identify any actions taken to enforce the Jenkins Act with respect to Internet cigarette sales. ATF has ancillary authority to enforce the Jenkins Act. ⁴ Since 1997, ATF has initiated three investigations of Internet cigarette vendors for cigarette
	³ As discussed in the Scope and Methodology section in app. I, we contacted tobacco tax officials in 11 states to determine whether they had undertaken efforts to promote compliance with the Jenkins Act by Internet cigarette vendors and to ask related questions. Officials in 9 states provided us with information: Alaska, California, Hawaii, Iowa, Maine, Massachusetts, Rhode Island, Washington, and Wisconsin. Officials in New Jersey and New York did not provide the information we requested in time for it to be included in the report. We selected the 10 states with the highest cigarette excise tax rates on January 1, 2002, based on the presumption these states would be among those most interested in promoting Jenkins Act compliance to collect cigarette taxes; and we selected one

additional state that appeared, based on our Internet research and information from state officials we interviewed while planning our work, to have taken action to promote Jenkins Act compliance by Internet cigarette vendors. ⁴ With ancillary authority to enforce the Jenkins Act, if ATF investigates a possible Contraband Cigarette Trafficking Act violation (i.e., cigarette smuggling), for which it has primary invisition and determines there is a possible Jenkins Act violation then ATF

Contraband Cigarette Trafficking Act violation (i.e., cigarette smuggling), for which it has primary jurisdiction, and determines there is a possible Jenkins Act violation, then ATF may also investigate the Jenkins Act violation and refer it to DOJ for prosecution or injunctive relief.

smuggling, a felony offense, which included the investigation of potential Jenkins Act violations. One investigation is ongoing, another was referred to state authorities who obtained Jenkins Act compliance by the vendor without prosecution, and a third was not pursued by a grand jury. ATF is planning other actions to promote compliance with the act and address the growing issue of Internet cigarette sales. ATF officials said consideration should be given to transferring primary jurisdiction for investigating Jenkins Act violations from the FBI to ATF. According to the officials, having primary jurisdiction would give ATF comprehensive authority to enforce federal laws involving interstate cigarette distribution. The officials said ATF would use resources to specifically conduct Jenkins Act investigations, which should result in increased enforcement.

Overall, seven of nine selected states had made some effort to promote Jenkins Act compliance by Internet cigarette vendors. These efforts consisted of contacting Internet vendors and U.S. Attorneys' Offices, but they produced few results. Six of the seven states, for example, contacted Internet vendors to inform them of their Jenkins Act reporting responsibilities. However, some vendors told state officials that they did not have to comply with the Jenkins Act. For those Internet vendors that did respond by reporting cigarette sales, the states generally collected small amounts of cigarette taxes from consumers. In addition, two of the seven states asked U.S. Attorneys to help promote Jenkins Act compliance by sending letters to Internet cigarette vendors informing them of the Jenkins Act reporting requirements. The U.S. Attorneys, however, did not provide the requested assistance.

Officials in all nine states expressed concern that Internet cigarette sales would continue to increase in the future, with a growing and substantial negative effect on their tax revenues. Officials in one state, California, estimated a tax loss of approximately \$13 million from May 1999 through September 2001 because of Internet cigarette vendors not complying with the Jenkins Act. However, officials in each of the states said that they lack the legal authority to successfully address this problem on their own and that greater federal action is needed to enforce the Jenkins Act. Officials in four of the states said that they believe ATF should be the federal agency with primary jurisdiction for enforcing the act.

Our Internet search efforts identified 147 Web site addresses for Internet cigarette vendors based in the United States (see app. II). None of the Web

sites posted information that indicated the vendors complied with the Jenkins Act.⁵ Conversely, information posted on 78 percent of the Web sites indicated the vendors do not comply with the act. For example, 31 percent of the Web sites stated the vendors either do not report cigarette sales or do not comply with the Jenkins Act. Sixteen percent of the Web sites and four vendor representatives cited their Native American status, the Internet Tax Freedom Act, and other laws as reasons for not complying with the act. However, our review of the laws cited, as well as the Jenkins Act and its legislative history, indicates that neither Native American status nor any of the laws cited relieve Internet vendors of their Jenkins Act responsibilities. Only 5 percent of the Web sites posted notices of the vendors' reporting responsibilities under the Jenkins Act, and those that did also indicated that the vendors do not comply. Twenty-one percent of the Web sites contained statements notifying customers of their potential state tax liability for cigarette purchases or the customers' responsibility for complying with state cigarette laws.

We were able to obtain only limited information on the volume of cigarette sales by Internet vendors. Few vendor Web sites stated that the vendors have maximum limits on cigarette orders. Some vendor representatives said that the reason they had limits was to ensure that their cigarette sales are for personal use and/or to avoid violating federal cigarette smuggling law.

To improve the federal government's efforts in enforcing the Jenkins Act and promoting compliance with the act by Internet cigarette vendors, which may lead to increased state tax revenues from cigarette sales, the Congress should provide ATF with primary jurisdiction to investigate violations of the act. Transferring primary investigative jurisdiction is particularly appropriate at this time because of the FBI's new challenges and priorities related to the threat of terrorism and the FBI's increased counterterrorism efforts.

DOJ and ATF commented on a draft of this report. Both DOJ and ATF suggested that if violations of the Jenkins Act were felonies instead of misdemeanors, U.S. Attorneys' Offices might be less reluctant to prosecute violations. ATF further noted that individuals might be deterred from committing violations if they were felonies. ATF also suggested that other

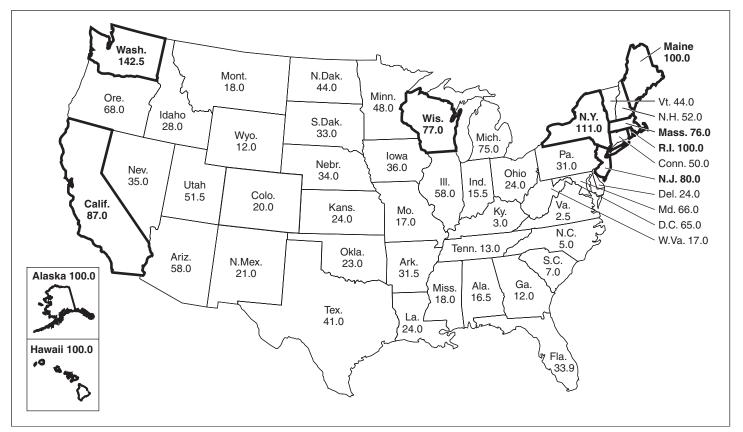
⁵ The Jenkins Act does not require cigarette sellers to notify customers regarding whether or not they comply with the act's reporting requirements.

legislative changes might assist states in the collection of excise taxes on cigarettes sold over the Internet. Although we are not in a position to offer our judgment on whether violations of the Jenkins Act should be misdemeanors or felonies, or whether states would benefit from the legislative changes suggested by ATF, we believe this report provides information to help Congress make those decisions.

Background

Each state, and the District of Columbia, imposes an excise tax on the sale of cigarettes, which vary from state to state. As of January 1, 2002, the state excise tax rates for a pack of 20 cigarettes ranged from 2.5 cents in Virginia to \$1.425 in Washington (see fig.1). The liability for these taxes generally arises once the cigarettes enter the jurisdiction of the state.

Figure 1: State Cigarette Excise Tax Rates, in Cents, Per Pack of 20 Cigarettes, as of January 1, 2002



Note: The 10 states highlighted had cigarette excise tax rates that were higher than the rates of the other 40 states and the District of Columbia on January 1, 2002.

Source: Developed by GAO based on Federation of Tax Administrators' data.

	purchasing cigarettes, including buying cigarettes while traveling to a neighboring state with a lower cigarette excise tax. The Internet is an alternative that offers consumers the option and convenience of buying cigarettes from vendors in low-tax states without having to physically travel there.
	Consumers who use the Internet to buy cigarettes from vendors in other states are liable for their own state's cigarette excise tax and, in some cases, sales and/or use taxes. States can learn of such purchases and the taxes due when vendors comply with the Jenkins Act. Under the act, cigarette vendors who sell and ship cigarettes into another state to anyone other than a licensed distributor must report (1) the name and address of the persons to whom cigarette shipments were made, (2) the brands of cigarettes shipped, and (3) the quantities of cigarettes shipped. Reports must be filed with a state's tobacco tax administrator no later than the 10th day of each calendar month covering each and every cigarette shipment made to the state during the previous calendar month. The sellers must also file a statement with the state's tobacco tax administrator listing the seller's name, trade name (if any), and address of all business locations. Failure to comply with the Jenkins Act's reporting requirements is a misdemeanor offense, and violators are to be fined not more than \$1,000, or imprisoned not more than 6 months, or both. Although the Jenkins Act, enacted in 1949, clearly predates and did not anticipate cigarette sales on the Internet, vendors' compliance with the act could result in states collecting taxes due on such sales. According to DOJ, the Jenkins Act itself does not forbid Internet sales nor does it impose any taxes.
Limited Federal Involvement with the Jenkins Act and Internet Cigarette Sales	The federal government has had limited involvement with the Jenkins Act concerning Internet cigarette sales. We identified three federal investigations involving such potential violations, and none of these had resulted in prosecution (one investigation was still ongoing at the time of our work). No Internet cigarette vendors had been penalized for violating the act, nor had any penalties been sought for violators.

Many states have increased their cigarette excise taxes in recent years with the intention of increasing tax revenue and discouraging people from smoking. As a result, many smokers are seeking less costly alternatives for

FBI has Primary Investigative Jurisdiction

The Attorney General of the United States is responsible for supervising the enforcement of federal criminal laws, including the investigation and prosecution of Jenkins Act violations.⁶ The FBI has primary jurisdiction to investigate suspected violations of the Jenkins Act. However, DOJ and FBI officials were unable to identify any investigations of Internet cigarette vendors or other actions taken to enforce the act's provisions regarding Internet cigarette sales. According to DOJ, the FBI could not provide information on actions to investigate Jenkins Act violations, either by itself or in connection with other charges, because the FBI does not have a section or office with responsibility for investigating Jenkins Act violations and does not track such investigations. Also, DOJ said it does not maintain statistical information on resources used to investigate and prosecute Jenkins Act offenses.

In describing factors affecting the level and extent of FBI and DOJ enforcement actions with respect to the Jenkins Act and Internet cigarette sales, DOJ noted that the act creates misdemeanor penalties for failures to report information to state authorities, and appropriate referrals for suspected violations must be considered with reference to existing enforcement priorities. In this regard, we recognized that the FBI's priorities have changed. In June 2002 congressional testimony,⁷ the Comptroller General noted that the FBI is at the front line of defending the public and our way of life from a new and lethal threat, that of terrorism against Americans. The Comptroller General testified that the FBI Director recognized the need to refocus priorities to meet the demands of a changing world and is now taking steps to realign resources to achieve his objectives. In May 2002, the FBI Director unveiled the second phase of a FBI reorganization, with proposed changes designed to build on initial reorganization actions taken in December 2001. A key element of the reorganization is to "redirect FBI's agent workforce to ensure that all available energies and resources are focused on the highest priority threat to the nation, i.e., terrorism." In light of the events of September 11, 2001, this shift is clearly not unexpected and is, in fact, consistent with the FBI's 1998 Strategic Plan and the current DOJ Strategic Plan. Since September 11, unprecedented levels of FBI resources have been devoted to

⁶ 28 U.S.C. §533 provides that the Attorney General of the United States may appoint officials "to detect and prosecute crimes against the United States..." except where investigative jurisdiction has otherwise been assigned by law.

⁷ U.S. General Accounting Office, *FBI Reorganization: Initial Steps Encouraging but Broad Transformation Needed*, GAO-02-865T (Washington, D.C.: June 21, 2002).

counterterrorism and intelligence initiatives with widespread public approval. The Comptroller General testified that enhancement of FBI resources for counterterrorism and other planned actions seem to be rational steps to building agency capacity to fight terrorism.

ATF has Ancillary Enforcement Authority	ATF, which enforces federal excise tax and criminal laws and regulations related to tobacco products, has ancillary authority to enforce the Jenkins Act. ATF special agents investigate trafficking of contraband tobacco products in violation of federal law and sections of the Internal Revenue Code. For example, ATF enforces the Contraband Cigarette Trafficking Act (CCTA), which makes it unlawful for any person to ship, transport, receive, possess, sell, distribute, or purchase more than 60,000 cigarettes that bear no evidence of state cigarette tax payment in the state in which the cigarettes are found, if such state requires a stamp or other indicia to be placed on cigarette packages to demonstrate payment of taxes (18 U.S.C. 2342). ⁸ ATF is also responsible for the collection of federal excise taxes on tobacco products, operate export warehouses, or import tobacco products. ATF inspections verify an applicant's qualification information, check the security of the premise, and ensure tax compliance.
	vendors that violate the CCTA, either directly or by aiding and abetting others, can also be charged with violating the Jenkins Act if they failed to comply with the act's reporting requirements. ATF can refer Jenkins Act matters uncovered while investigating CCTA violations to DOJ or the appropriate U.S. Attorney's Office for charges to be filed. ATF officials identified three investigations since 1997 of Internet vendors for cigarette smuggling in violation of the CCTA and violating the Jenkins Act.
	• In 1997, a special agent in ATF's Anchorage, Alaska, field office noticed an advertisement by a Native American tribe in Washington that sold cigarettes on the Internet. ATF determined from the Alaska Department of Revenue that the vendor was not reporting cigarette sales as required by the Jenkins Act, and its investigation with another ATF office showed that the vendor was shipping cigarettes into Alaska.

⁸ Certain persons, including permit holders under the Internal Revenue Code, common carriers with proper bills of lading, or individuals licensed by the state where the cigarettes are found, may possess these cigarettes (18 U.S.C. 2341).

After ATF discussed potential cigarette smuggling and Jenkins Act violations with the U.S. Attorney's Office for the District of Alaska, it was determined there was no violation of the CCTA.⁹ The U.S. Attorney's Office did not want to pursue only a Jenkins Act violation, a misdemeanor offense,¹⁰ and asked ATF to determine whether there was evidence that other felony offenses had been committed. Subsequently, ATF formed a temporary task force with Postal Service inspectors and state of Alaska revenue agents, which demonstrated to the satisfaction of the U.S. Attorney's Office that the Internet cigarette vendor had committed mail fraud. The U.S. Attorney's Office agreed to prosecute the case and sought a grand jury indictment for mail fraud, but not for violating the Jenkins Act. The grand jury denied the indictment.¹¹ In a letter dated September 1998, the U.S. Attorney's Office requested that the vendor either cease selling cigarettes in Alaska and file the required Jenkins Act reports for previous sales, or come into compliance with the act by filing all past and future Jenkins Act reports. In another letter dated December 1998, the U.S. Attorney's Office instructed the vendor to immediately comply with all requirements of the Jenkins Act. However, an official at the Alaska Department of Revenue told us that the vendor never complied. No further action has been taken.

- Another investigation, carried out in 1999, involved a Native American tribe selling cigarettes on the Internet directly to consumers and other tribes. The tribe was not paying state tobacco excise taxes or notifying states of cigarette sales to other than wholesalers, as required by the Jenkins Act. ATF referred the case to the state of Arizona, where it was resolved with no criminal charges filed by obtaining the tribe's agreement to comply with Jenkins Act requirements.
- A third ATF investigation of an Internet vendor for cigarette smuggling and Jenkins Act violations was ongoing at the time of our work.

⁹ The U.S. Attorney's Office determined there was no CCTA violation because the state of Alaska did not require that tax stamps be placed on cigarette packages as evidence that state taxes were paid.

¹⁰ According to DOJ, legal considerations and professional obligations preclude DOJ from discussing the specific reasons for such decisions by a U.S. Attorney's Office in a particular case.

¹¹ DOJ could not disclose the reason the indictment was denied because, according to DOJ, Rule 6(e) of the Federal Rules of Criminal Procedure bars DOJ from discussing matters occurring before a grand jury.

On January 31, 2002, the Commissioner of the Connecticut Department of Revenue Services sent a letter to the Director of ATF requesting assistance in addressing the growing problem of Internet and mail order cigarette sales without Jenkins Act compliance. The ATF Director responded to the Commissioner by letter dated April 5, 2002. The ATF Director expressed concern about growing Internet cigarette sales and the impact on collection of state cigarette excise taxes. The Director highlighted three initiatives ATF is planning to help address this problem.

- ATF will solicit the cooperation of tobacco manufacturers and determine who is selling cigarettes to Internet and mail order companies. ATF believes the tobacco manufacturers will render support and place their distributors on notice that some of their customers' business practices may be defrauding states of tax revenues. The Director said ATF will remind the tobacco manufacturers of Jenkins Act requirements and that sales involving Native Americans are not exempt.
- ATF will contact shippers/couriers to determine if they have any prohibitions against the shipment of cigarettes. ATF will also inform them of the likelihood that some of their customers are selling cigarettes on the Internet and violating the Jenkins Act, as well as potentially committing mail fraud, wire fraud, and money laundering offenses. ATF will request that the common carriers be more vigilant and conscientious regarding their customers and the laws they could be violating.
- According to the Director, ATF will provide technical assistance to the state of Connecticut or members of the U.S. Congress working with Connecticut on a legislative response to address the issue of tobacco sales on the Internet.

ATF officials said that because ATF does not have primary Jenkins Act jurisdiction, it has not committed resources to investigating violations of the act. However, the officials said strong consideration should be given to transferring primary jurisdiction for investigating Jenkins Act violations from the FBI to ATF. According to ATF, it is responsible for, and has committed resources to, regulating the distribution of tobacco products and investigating trafficking in contraband tobacco products. A change in Jenkins Act jurisdiction would give ATF comprehensive authority at the federal level to assist states in preventing the interstate distribution of cigarettes resulting in lost state cigarette taxes since ATF already has investigative authority over the CCTA, according to the officials. The

	officials also told us ATF has special agents and inspectors that obtain specialized training in enforcing tax and criminal laws related to tobacco products, and, with primary jurisdiction, ATF would have the investigative authority and would use resources to specifically conduct investigations to enforce the Jenkins Act, which should result in greater enforcement of the act than in the past.
States Have Taken Action to Promote Jenkins Act Compliance by Internet Cigarette Vendors, but Results Were Limited	Officials in nine states that provided us information all expressed concern about Internet cigarette vendors' noncompliance with the Jenkins Act and the resulting loss of state tax revenues. For example, California officials estimated that the state lost approximately \$13 million in tax revenue from May 1999 through September 2001, due to Internet cigarette vendors' noncompliance with the Jenkins Act. Overall, the states' efforts to promote compliance with the act by Internet vendors produced few results. Officials in the nine states said that they lack the legal authority to successfully address this problem on their own. They believe greater federal action is needed, particularly because of their concern that Internet cigarette sales will continue to increase with a growing and substantial negative effect on tax revenues.
States' Efforts Produced Limited Results	 Starting in 1997, seven of the nine states had made some effort to promote Jenkins Act compliance by Internet cigarette vendors. These efforts involved contacting Internet vendors and U.S. Attorneys' Offices. Two states had not made any such efforts. Six of the seven states tried to promote Jenkins Act compliance by identifying and notifying Internet cigarette vendors that they are required to report the sale of cigarettes shipped into those states. Generally, officials in the six states learned of Internet vendors by searching the Internet, noticing or being told of vendors' advertisements, and by state residents or others notifying them. Five states sent letters to the identified vendors concerning their Jenkins Act reporting responsibilities, and one state made telephone calls to the vendors. After contacting the Internet vendors, the states generally received reports of cigarette sales from a small portion of the vendors notified.¹² The states

¹² Cigarette vendors are not required to report to a state unless they sell and ship cigarettes into the state. Consequently, the states do not know if the Internet vendors that were notified but did not respond had any cigarette sales to report.

then contacted the state residents identified in the reports, and they collected taxes from most of the residents contacted. When residents did not respond and pay the taxes due, the states carried out various follow-up efforts, including sending additional notices and bills, assessing penalties and interest, and deducting amounts due from income tax refunds. Generally, the efforts by the six states to promote Jenkins Act compliance were carried out periodically and required few resources. For example, a Massachusetts official said the state notified Internet cigarette vendors on five occasions starting in July 2000, with one employee working a total of about 3 months on the various activities involved in the effort.

Table 1 summarizes the six states' efforts to identify and notify Internet cigarette vendors about the Jenkins Act reporting requirements and shows the results that were achieved. There was little response by the Internet vendors notified. Some of the officials told us that they encountered Internet vendors that refused to comply and report cigarette sales after being contacted. For example, several officials noted that Native Americans often refused to report cigarette sales, with some Native American vendors citing their sovereign nation status as exempting them from the Jenkins Act, and others refusing to accept a state's certified notification letters. Also, an attorney for one vendor informed the state of Washington that the vendor would not report sales because the Internet Tax Freedom Act relieved the vendor of Jenkins Act reporting requirements.

Table 1: Summary of Six States' Efforts to Promote Jenkins Act Compliance Since 1997

State	Number of Internet vendors identified and notified	Number of Internet vendors that responded with reports of cigarette sales	Number of residents identified and notified	Number of residents that responded	Amount of taxes, penalties, and interest collected ^a
Alaska	15 ^{b,c}	2	3	1	\$9,850
California	167 (approx.) ^{c,d}	20 (approx.)	23,500 (approx.)	13,500 (approx.)	\$1.4 million (approx.)
Massachusetts	262	13	None ^e	None	None
Rhode Island	Number unknown	None	None	None	None
Washington	186	8	800 (approx.)	560 (approx.)	\$29,898
Wisconsin	21	6	696	696	\$80,200

Note: Massachusetts' data are as of May 2002, Washington and Wisconsin's data are as of April 2002, Alaska's and Rhode Island's data are as of March 2002, and California's data are through September 2001.

^aNot all states collected penalties and interest, and some of the amounts paid include sales and use taxes in addition to cigarette excise taxes. Some of the amounts paid by residents were for more cigarette purchases than the vendors reported to the state.

^bAlaska identified 17 vendors, but did not know where 2 were located and could not notify them.

[°]Alaska and California sent ATF a copy of each letter mailed to Internet cigarette vendors notifying them of their Jenkins Act reporting responsibilities.

^dCalifornia started its Internet/Mail Order Program in May 1999. Through September 2001, 196 vendors had been identified and notified, of which about 85 percent, or approximately 167, were Internet vendors. All 20 vendors that responded were Internet vendors.

[°]At the time of our work, Massachusetts had not notified the residents identified in reports provided by the 13 vendors that responded out of the 262 vendors notified because the state was in the process of developing policy regarding Jenkins Act compliance and reports of residents' Internet cigarette purchases.

No Internet cigarette vendors reported cigarette sales in response to Rhode Island notifying them of their Jenkins Act reporting responsibilities.

Source: Developed by GAO from data provided by the above states.

Apart from the states' efforts to identify and notify Internet cigarette vendors, state officials noted that some Internet vendors voluntarily complied with the Jenkins Act and reported cigarette sales on their own. The states subsequently contacted the residents identified in the reports to collect taxes. For example, a Rhode Island official told us there were three or four Internet vendors that voluntarily reported cigarette sales to the state. Based on these reports, Rhode Island notified about 400 residents they must pay state taxes on their cigarette purchases and billed these residents over \$76,000 (the Rhode Island official that provided this information did not know the total amount collected). Similarly, Massachusetts billed 21 residents for cigarette taxes and collected \$2,150 based on reports of cigarette sales voluntarily sent to the state.

Three of the seven states that made an effort to promote Jenkins Act compliance by Internet cigarette vendors contacted U.S. Attorneys and requested assistance. The U.S. Attorneys, however, did not provide the assistance requested. The states' requests and responses by the U.S. Attorneys' Offices are summarized below.

- In March 2000, Iowa and Wisconsin officials wrote letters to three U.S. Attorneys in their states requesting assistance. The state officials asked the U.S. Attorneys to send letters to Internet vendors the states had identified, informing the vendors of the Jenkins Act and directing them to comply by reporting cigarette sales to the states. The state officials provided a draft letter and offered to handle all aspects of the mailings. The officials noted they were asking the U.S. Attorneys to send the letters over their signatures because the Jenkins Act is a federal law and a statement from a U.S. Attorney would have more impact than from a state official. However, the U.S. Attorneys did not provide the assistance requested. According to Iowa and Wisconsin officials, two U.S. Attorneys' Offices said they were not interested in helping, and one did not respond to the state's request.¹³
- After contacting the FBI regarding an Internet vendor that refused to report cigarette sales, saying that the Internet Tax Freedom Act relieved the vendor of Jenkins Act reporting requirements, the state of Washington acted on the FBI's recommendation and wrote a letter in April 2001 requesting that the U.S. Attorney initiate an investigation. According to a Washington official, the U.S. Attorney's Office did not pursue this matter and noted that a civil remedy (i.e., lawsuit) should be sought by the state before seeking a criminal action.¹⁴ At the time of our work, the state was planning to seek a civil remedy.
- In July 2001, the state of Wisconsin wrote a letter referring a potential Jenkins Act violation to the U.S. Attorney for prosecution. According to a Wisconsin official, this case had strong evidence of Jenkins Act noncompliance—there were controlled and supervised purchases made on the Internet of a small number of cartons of cigarettes, and

¹³ DOJ noted that federal prosecutors generally do not issue advisory opinions about prosecutive matters, as they may subsequently be presented with the need to make an actual decision based on specific facts. The issuance of such an opinion might create the basis for a legal dispute if a subsequent prosecution were undertaken.

¹⁴ According to DOJ, legal considerations and professional obligations preclude DOJ from discussing the specific reasons for such decisions by a U.S. Attorney's Office in a particular case.

	the vendor had not reported the sales to Wisconsin. The U.S. Attorney's Office declined to initiate an investigation, saying that it appeared this issue would be best handled by the state "administratively." ¹⁵ The Wisconsin official told us, however, that Wisconsin does not have administrative remedies for Jenkins Act violations, and, in any case, the state cannot reach out across state lines to deal with a vendor in another state.
States Concerned about Internet Vendors' Noncompliance and Believe Greater Federal Action is Needed	Officials in each of the nine states expressed concern about the impact that Internet cigarette vendors' noncompliance with the Jenkins Act has on state tax revenues. The officials said that Internet cigarette sales will continue to grow in the future and are concerned that a much greater and more substantial impact on tax revenues will result. One state, California, estimated that its lost tax revenue due to noncompliance with the Jenkins Act by Internet cigarette vendors was approximately \$13 million from May 1999 through September 2001. ¹⁶
	Officials in all nine states said that they are limited in what they can accomplish on their own to address this situation and successfully promote Jenkins Act compliance by Internet cigarette vendors. All of the officials pointed out that their states lack the legal authority necessary to enforce the act and penalize the vendors who violate it, particularly with the vendors residing in other states. Officials in three states told us that efforts to promote Jenkins Act compliance are not worthwhile because of such limitations, or are not a priority because of limited resources.
	Officials in all nine states said that they believe greater federal action is needed to enforce the Jenkins Act and promote compliance by Internet cigarette vendors. Four state officials also said they believe ATF should have primary jurisdiction to enforce the act. One official pointed out that his organization sometimes dealt with ATF on tobacco matters, but has never interacted with the FBI. Officials in the other five states did not

¹⁵ According to DOJ, legal considerations and professional obligations preclude DOJ from discussing the specific reasons for such decisions by a U.S. Attorney's Office in a particular case.

¹⁶ The Excise Taxes Division, California State Board of Equalization, did not make an official analyses of lost revenue. The \$12.75 million estimate is a projection by the division based on the amount of state excise and use taxes determined as due from cigarette sales reported by out-of-state Internet vendors during the period of May 1999 through September 2001.

	express an opinion regarding which federal agency should have primary jurisdiction to enforce the act.
Most Internet Cigarette Vendors Do Not Comply with the Jenkins Act, Notify Consumers of Their Responsibilities, or Provide Information on Sales Volume	Through our Internet search efforts (see app. I), we identified 147 Web site addresses for Internet cigarette vendors based in the United States and reviewed each Web site linked to these addresses. ¹⁷ Our review of the Web sites found no information suggesting that the vendors comply with the Jenkins Act. Some vendors cited reasons for not complying that we could not substantiate. A few Web sites specifically mentioned the vendors' Jenkins Act reporting responsibilities, but these Web sites also indicated that the vendors do not comply with the act. Some Web sites provided notice to consumers of their potential state tax liability for Internet cigarette purchases. We also found that information on vendor cigarette sales volume is very limited, and few of the Web sites we reviewed posted maximum limits for online cigarette orders.
Majority of Web sites Indicate that Vendors do Not Comply with the Jenkins Act	None of the 147 Web sites we reviewed stated that the vendor complies with the Jenkins Act and reports cigarette sales to state tobacco tax administrators. ¹⁸ Conversely, as shown in table 2, information posted on 114 (78 percent) of the Web sites indicated the vendors' noncompliance with the act through a variety of statements posted on the sites. Thirty-three Web sites (22 percent) provided no indication about whether or not the vendors comply with the act.

¹⁷ The 147 Web site addresses appear to represent 122 different Internet cigarette vendors. We made this determination by comparing information such as vendor names, company names, street addresses, P.O. Box numbers, and telephone numbers. For example, some Web sites had the same mailing address and telephone number, suggesting they were separate Web sites being operated by one company. The vendors' Web site addresses and other contact information is listed in appendix II.

¹⁸ Two Web sites posted statements indicating that customer information would be released if required; however, both sites also stated that the information would not be given out without the customers' permission. The Jenkins Act does not require cigarette sellers to notify customers regarding whether or not they comply with the act's reporting requirements.

Table 2: Web sites Indicating Internet Cigarette Vendors' Noncompliance with the Jenkins Act

Web site statement indicating noncompliance	Number	Percent
Do not report sales to state tax authorities	44 ^a	30
Do not comply with the Jenkins Act	1	1
Keep customer information private	43	29
Silent on reporting, but claim cigarettes are tax-free	26	18
Total	114	78

^aOne Web site stated that it does not report to state tax authorities and that it does not comply with the Jenkins Act. In determining the number of Web sites indicating noncompliance with the Jenkins Act, we counted this only as a statement that it does not comply with the act.

Source: GAO's analysis of Web site data.

Reasons Cited for Noncompliance with the Jenkins Act

Some Internet vendors cited specific reasons on their Web sites for not reporting cigarette sales to state tax authorities as required by the Jenkins Act. Seven of the Web sites reviewed (5 percent) posted statements asserting that customer information is protected from release to anyone, including state authorities, under privacy laws. Seventeen Web sites (12 percent) state that they are not required to report information to state tax authorities and/or are not subject to the Jenkins Act reporting requirements. Fifteen of these 17 sites are Native American, with 7 of the sites specifically indicating that they are exempt from reporting to states either because they are Native American businesses or because of their sovereign nation status. In addition, 35 Native American Web sites (40 percent of all the Native American sites we reviewed) indicate that their tobacco products are available tax-free because they are Native American businesses.¹⁹

To supplement our review of the Web sites, we also attempted to contact representatives of 30 Internet cigarette vendors, and we successfully interviewed representatives of 5.²⁰ One of the 5 representatives said that the vendor recently started to file Jenkins Act sales reports with one

¹⁹ Fifty-nine percent, or 87, of the 147 Web site addresses reviewed are either Native American-owned or located and/or operated on Native American lands.

 $^{^{20}}$ We were either unable to reach representatives of the remaining 25 vendors we selected to conduct structured interviews, or they declined to answer questions. Our methodology for interviewing vendor representatives is discussed in appendix I.

state.²¹ However, the other 4 said that they do not comply with the act and provided us with additional arguments for noncompliance. Their arguments included an opinion that the act was not directed at personal use. An additional argument was that the Internet Tax Freedom Act²² supercedes the obligations laid out in the Jenkins Act.

Our review of the applicable statutes indicates that neither the Internet Tax Freedom Act nor any privacy laws exempt Internet cigarette vendors from Jenkins Act compliance. The Jenkins Act has not been amended since minor additions and clarifications were made to its provisions in 1953 and 1955; and neither the Internet Tax Freedom Act nor any privacy laws amended the Jenkins Act's provisions to expressly exempt Internet cigarette vendors from compliance. With regard to the Internet Tax Freedom Act, the temporary ban that the act imposed on certain types of taxes on e-commerce did not include the collection of existing taxes, such as state excise, sales, and use taxes.

Additionally, nothing in the Jenkins Act or its legislative history implies that cigarette sales for personal use, or Native American cigarette sales, are exempt. In examining a statute, such as the Jenkins Act, that is silent on its applicability to Native American Indian tribes, courts have consistently applied a three-part analysis. Under this analysis, if the act uses general terms that are broad enough to include tribes, the statute will ordinarily apply unless (1) the law touches "exclusive rights of selfgovernance in purely intramural matters;" (2) the application of the law to the tribe would abrogate rights guaranteed by Indian treaties; or (3) there is proof by legislative history or some other means that Congress intended the law not to apply to Indians on their reservations. Our review of the case law did not locate any case law applying this analysis to the Jenkins Act. DOJ said that it also could not locate any case law applying the analysis to the Jenkins Act, and DOJ generally concluded that an Indian tribe may be subject to the act's requirements. DOJ noted, however, that considering the lack of case law on this issue, this conclusion is somewhat speculative. ATF has said that sales or shipments of cigarettes from Native

²¹ The vendor who said that he does comply with the Jenkins Act told us that he recently started to file reports with the state of Washington after receiving a notice from the state's Department of Revenue. However, he said Washington is the only state he reports to, and he declined to provide us with evidence of his compliance with the act.

²² P.L. 105-277, Div. C, Title XI, Oct. 21, 1998.

American reservations are not exempt from the requirements of the Jenkins Act.²³

Few Web sites Provide Notice of the Vendors' Reporting Responsibilities, but Some Provide Notice of Customer Cigarette Tax Liability	Only 8 (5 percent) of the 147 Web sites we reviewed notified customers that the Jenkins Act requires the vendor to report cigarette sales to state tax authorities, which could result in potential customer tax liability. However, in each of these cases, the Web sites that provided notices of Jenkins Act responsibilities also followed the notice with a statement challenging the applicability of the act and indicating that the vendor does not comply. Twenty-eight Web sites (19 percent) either provided notice of potential customer tax liability for Internet cigarette purchases or recommended that customers contact their state tax authorities to determine if they are liable for taxes on such purchases. Three other sites (2 percent) notified customers that they are responsible for complying with cigarette laws in their state, but did not specifically mention taxes. Of the 147 Web sites we reviewed, 108 (73 percent) did not provide notice of either the vendors' Jenkins Act reporting responsibilities or the customers' responsibilities, including potential tax liability, with regard to their states.
Minimal Information Available on Vendor Cigarette Sales Volume; Some Vendors Post Maximum Limits on Orders on Their Web sites	We attempted to collect average monthly sales volume data through our interviews with representatives of Internet cigarette vendors. Two of the five vendor representatives we interviewed provided us with information on average monthly sales volume. One said that he sells approximately 500 cartons a month. The other (who operates two Web sites) referred us to information in his federal Securities and Exchange Commission (SEC) filings. ²⁴ We reviewed a company filing from February 2001 and found that it did not contain data on monthly volume by carton. ²⁵ The information did, however, indicate that the company's revenues from cigarette sales from both Web sites averaged just over \$196,000 a month in 2000. The remaining three vendor representatives we interviewed declined to answer specific questions on sales volume. Several of the representatives we spoke with said that the majority of vendors process a low number of cartons each

²³ Industry Circular, No. 99-2, Bureau of Alcohol, Tobacco and Firearms, June 6, 1999.

²⁴ The SEC requires public companies to disclose meaningful financial and other information to the public through a variety of forms and filings.

²⁵ We reviewed the company's 10K-SB filing. This is the annual report filed with the SEC by small business issuers. The report provides a comprehensive overview of the company's business and must be filed within 90 days after the end of the company's fiscal year.

month and that only a small number of companies sell any significant volume.

Twenty-four (16 percent) of the Web sites we reviewed posted a maximum limit on the number of cigarette cartons that can be ordered through the sites. These limits ranged from a maximum of two cartons per person per order to a maximum of 300 cartons per order. Two of the 24 Web sites specified that the limits were per day and not per order (i.e., maximum purchases of 49 and 149 cartons per day). Three of the vendor representatives we interviewed, including one that does not post a maximum limit on orders, said that they monitor the size of orders and flag any order over a certain amount for manual review and processing. Three vendor representatives said that the reason they have maximum limits and/or monitoring procedures in place is to ensure that their cigarettes are sold for personal use only and not for resale. One representative told us that he believes the CCTA limits the amount of cigarettes he can sell to 300 cartons per day.²⁶

States are hampered in attempting to promote Jenkins Act compliance
because they lack authority to enforce the act. In addition, violation of the
act is a misdemeanor, and U.S. Attorneys' reluctance to pursue
misdemeanor violations could be contributing to limited enforcement.
Transferring primary investigative jurisdiction from the FBI to ATF would
give ATF comprehensive authority at the federal level to enforce the
Jenkins Act and should result in more enforcement. ATF's ability to couple
Jenkins Act and CCTA enforcement may increase the likelihood it will
detect and investigate violators and that U.S. Attorneys will prosecute
them. This could lead to improved reporting of interstate cigarette sales,
thereby helping to prevent the loss of state cigarette tax revenues.
Transferring primary investigative jurisdiction is also appropriate at this
time because of the FBI's new challenges and priorities related to the

Conclusions

²⁶ The CCTA does not limit the number of cartons that can be sold in a day. As noted on page 8, the CCTA makes it unlawful for any person to ship, transport, receive, possess, sell, distribute, or purchase more than 60,000 cigarettes (i.e., more than 300 cartons containing packs of 20 cigarettes) that bear no evidence of state cigarette tax payment in the state in which the cigarettes are found, if such state requires a stamp or other indicia to be placed on cigarette packages to demonstrate payment of taxes (18 U.S.C. 2342).

Matters for Congressional Consideration	To improve the federal government's efforts in enforcing the Jenkins Act and promoting compliance with the act by Internet cigarette vendors, which may lead to increased state tax revenues from cigarette sales, the Congress should consider providing ATF with primary jurisdiction to investigate violations of the Jenkins Act (15 U.S.C. §375-378).
Agency Comments	DOJ and ATF provided written comments on a draft of this report. The agencies' comments are shown in appendixes III and IV, respectively.
	Both DOJ and ATF suggested that if violations of the Jenkins Act were felonies instead of misdemeanors, U.S. Attorneys' Offices might be less reluctant to prosecute violations. ATF further noted that individuals might be deterred from committing Jenkins Act violations if they were felonies.
	ATF also suggested that other legislative changes might assist states in the collection of excise taxes on cigarettes sold over the Internet: (1) amend the Jenkins Act to give states the authority to seek injunctions in federal court to prevent businesses violating the act from shipping cigarettes to their residents, similar to a recent amendment to the Webb-Kenyon Act, 27 U.S.C. 122, giving states this authority for alcohol shipments; (2) amend 18 U.S.C. 1716 (f) to prohibit the mailing of cigarettes and other tobacco products through the U.S. Postal Service as this law now does for alcoholic beverage products; and (3) enact federal law establishing requirements for the delivery of cigarettes by common carriers such as Federal Express and UPS (e.g., notify states of shipments, require proof of age before delivery) modeled after 18 U.S.C. Chapter 59 (Sections 1261, et. seq.), which restricts how common carriers may ship alcohol.
	Although we are not in a position to offer our judgment on whether violations of the Jenkins Act should be misdemeanors or felonies, or whether states would benefit from the legislative changes suggested by ATF, we believe this report provides information to help Congress make those decisions.
	DOJ also provided technical comments on the draft report, which we have incorporated into the report.

We are sending copies of this report to the Chairman, House Committee on the Judiciary; the Attorney General; the Secretary of the Treasury; and other interested parties. We will also make copies available to others upon request. In addition, the report will be available at no charge on GAO's Web site at http://www.gao.gov.

If you or your staff have any questions about this report, please call me at (202) 512-8777 or Darryl W. Dutton at (213) 830-1000. Other key contributors to this report were Ronald G. Viereck, Sarah M. Prehoda, Shirley A. Jones, and Evan B. Gilman.

Paul 2. Jone

Paul L. Jones Director, Justice Issues

Appendix I: Scope and Methodology

To determine actions taken by the Department of Justice (DOJ) and the Bureau of Alcohol, Tobacco and Firearms (ATF) to enforce the Jenkins Act with regard to Internet cigarette sales and factors that may have affected the level and extent of such actions, we provided written questions to DOJ and ATF headquarters requesting the needed information. We interviewed ATF officials and obtained documentation to clarify responses to some of our written questions and acquire additional information.

To determine efforts taken by selected states to promote compliance with the Jenkins Act by Internet cigarette vendors, we contacted tobacco tax authorities in 11 states (Alaska, California, Hawaii, Iowa, Maine, Massachusetts, New Jersey, New York, Rhode Island, Washington, and Wisconsin) to obtain information. We selected the 10 states with the highest cigarette excise tax rates on January 1, 2002, based on the presumption these states would be among those most interested in promoting Jenkins Act compliance to collect cigarette taxes, and we selected one additional state (Iowa) that appeared, based on our Internet research and information from state officials we interviewed while planning our work, to have taken action to promote Jenkins Act compliance by Internet cigarette vendors. Using an ATF circular listing state tobacco tax contacts' telephone numbers for questions regarding state cigarette taxes and reporting requirements, we contacted officials at the Tax Division, Alaska Department of Revenue; Excise Taxes Division, California State Board of Equalization; Department of Taxation, State of Hawaii; Compliance Division, Iowa Department of Revenue and Finance; Sales and Special Tax Division, Maine Revenue Services; Excise Tax Unit (within the Processing Division) and Legal Division, Massachusetts Department of Revenue; Office of Criminal Investigation, New Jersey Division of Taxation; Transaction and Transfer Tax Bureau, New York State Department of Taxation and Finance; Excise Tax Section, Rhode Island Division of Taxation; Special Programs Division and Legislation and Policy Division, Washington Department of Revenue; and Alcohol and Tobacco Enforcement Section, Income, Sales and Excise Tax Division, Wisconsin Department of Revenue.

After contacting these state agencies, we collected information from 9 of the 11 states (New Jersey and New York did not provide the information we requested in time for it to be included in the report) by interviewing officials and obtaining documentation. We collected data on the states' efforts to contact Internet cigarette vendors, including how they identified vendors and notified them of their Jenkins Act responsibilities, and the results of these efforts in terms of the level of response by vendors and the resulting collection of cigarette excise taxes from consumers. We collected information on contacts the states had with DOJ and ATF in carrying out efforts to promote Jenkins Act compliance by Internet cigarette vendors and reporting potential vendor noncompliance. We asked the states to identify impediments to their efforts to promote compliance with the act by Internet cigarette vendors. We also asked the states whether greater federal action is needed to promote greater compliance by Internet cigarette vendors. In addition, we asked for any estimates made by these states of the impact on state tax revenues of noncompliance with the Jenkins Act by Internet cigarette vendors. We did not independently verify the accuracy and reliability of the data provided to us by officials in the 9 states.

We also collected information regarding states from two other sources. From the Federation of Tax Administrators (FTA) Internet Web site, we obtained each state's cigarette excise tax rate that was in effect on January 1, 2002. FTA is a national organization with a mission to improve the quality of state tax administration by providing services to state tax authorities and administrators. The principal tax collection agencies of the 50 states, the District of Columbia, and New York City are the members of FTA. We also contacted Forrester Research, Inc., a private research firm, and obtained a copy of a research brief discussing Internet tobacco sales ("Online Tobacco Sales Grow, States Lose;" April 27, 2001). This brief forecasts Internet tobacco sales in the United States for each year from 2001 through 2005 and estimates the total lost state tax revenue from such sales for each of those years.

To determine readily identifiable Internet cigarette vendors, including their Web site addresses and other contact information, we developed a list of Web site addresses by conducting searches using two major Internet search engines (Brint and Google).¹ To conduct the searches, we used the key words "discount cigarettes," "cheap cigarettes," and "online cigarette sales" as if we were consumers. We used the results of the two searches to compile a universe of 229 Web site addresses for Internet cigarette

¹ We used Brint and Google Internet search engines because they produced lists that consisted almost entirely of Internet cigarette vendors. Other search engines we tried produced lists containing cigarette vendors and thousands of other Web sites, such as cigarette manufacturers, cigarette advocacy sites, and newspapers with articles on cigarettes.

vendors.² We reviewed each of the 229 Web sites using a data collection instrument (DCI) we developed, and we collected contact information such as vendor or company names, addresses, and telephone numbers. Upon completing this review, we eliminated 82 Web sites from our universe: 35 Web sites that either did not sell cigarettes or would not open and 47 Web sites that were either located outside of the United States or represented companies, warehouses, or ordering desks located outside the United States.³ The remaining 147 Web site addresses make up our universe of readily identifiable Internet cigarette vendors.⁴ This universe does not necessarily represent all Internet cigarette vendors operating in the United States. Other researchers, state officials, and industry representatives have used various different methodologies and inclusion criteria to identify Internet cigarette vendors and have produced estimates ranging from 88 to about 400 vendors.

To determine whether the 147 readily identifiable Internet cigarette vendor Web sites (1) indicate that the vendors comply with the Jenkins Act; (2) accurately notify potential customers of the vendors' reporting responsibilities under the Jenkins Act and the customers' potential tax liability; and (3) place a maximum limit on cigarette orders, we reviewed each of the 147 Web sites using our DCI. We reviewed all Web site statements and notices regarding matters such as vendor policies, practices, privacy concerns, government requirements, vendor responsibilities, vendor compliance with the act, customer responsibilities, potential customer tax liability, as well as any limits on cigarette orders. In doing so, we examined all the pages on each of the Web sites, including the ordering screens, and proceeded as far as possible in the ordering process without inputting any requested personal information. We analyzed the DCIs to derive descriptive statistics

² One Web site that was on both the Brint and Google search lists was a directory for online cigarette sales. This directory contained 10 Internet cigarette vendor Web sites that were not listed separately by the Brint and Google search engines. We included these 10 Web sites in our universe.

³ We focused our review on U.S.-based Internet cigarette vendors because it is unclear whether the Jenkins Act applies to foreign vendors. Neither the law itself nor its legislative history directly addresses its applicability to foreign vendors.

⁴ The 147 Web site addresses appear to represent 122 different Internet cigarette vendors. We made this determination by comparing information such as vendor names, company names, street addresses, P.O. Box numbers, and telephone numbers. For example, some Web sites had the same mailing address and telephone number, suggesting they were separate Web sites being operated by one company.

regarding the Web sites' statements and notices, and we summarized reasons cited on the Web sites for vendors not complying with the Jenkins Act.

To determine (1) whether readily identifiable Internet cigarette vendors can provide evidence of compliance with the Jenkins Act, (2) the average monthly volume of Internet cigarette sales reported by vendors, and (3) whether vendors place a maximum limit on orders to prevent largescale tax evasion by purchasers who plan to resell cigarettes, we attempted to conduct structured interviews on the telephone with representatives of 30 of the 147 Internet cigarette vendors. We judgmentally selected 13 of these vendors based on, and to ensure diversity among, geographic location and whether or not the vendors were owned by Native Americans or located on Native American lands. We used information from our DCIs to randomly select another 17 vendors from three categories: (1) those with Web sites silent on whether or not they comply with the Jenkins Act, (2) those who placed maximum limits on cigarette orders on their Web sites, and (3) all remaining Web sites. Table 3 provides the results of our attempts to interview representatives of the 30 vendors on the telephone.

Table 3: Results of Attempts to Interview 30 Internet Cigarette Vendor Representatives

Result of telephone calls	Number of vendors
Successfully interviewed representative	5
Refused to answer questions	7
Did not return messages	14
Inaccurate telephone number	2
Constant busy signal	2
Total	30

Source: Developed by GAO.

We conducted our work between December 2001 and May 2002 in accordance with generally accepted government auditing standards.

Appendix II: List of GAO-Identified Internet Cigarette Vendors' Web site Addresses and Other Contact Information

www.001cigarettes.com

001Cigarettes.com 25 Church St Salamanca, NY 14779 (800) 240-8501

www.0taxcigs.com

0TaxCigs.com

www.0taxsmokes.com

RJ's Tobacco Emporium 200 West State St Salamanca, NY 14779 (800) 720-0475

www.4cheapcigs.com

4 Cheap Cigs 13967 Four Mile Level Rd Gowanda, NY 14070 (800) 340-9098 or (716) 532-5941

www.a1cigs.com

A1Cigs.com PO Box 36837 Albuquerque, NM 87176 (866) 264-4060

www.a1discountcigarettes.com

A-1 Discount Cigarettes PO Box 457 Big Stone Gap, VA 24219 (888) 776-2099

www.aldiscountsmokes.com

A1DiscountSmokes.com 31 Church St Suite C Salamanca, NY 14779 (866) 217-6653

www.aaasmokes.com

AAA Smokes PO Box 457 Big Stone Gap, VA 24219 (888) 776-2099

www.aabakismokes.com

AabakiSmokes.com 4201 Yale Blvd NE Suite G Albuquerque, NM 87107 (505) 344-9643

www.affordablecigs.com

Affordablecigs.com

www.americancigaretteshop.com

americancigaretteshop.com Winston-Salem, NC

www.arrowheadsmokes.com

ArrowHeadSmokes.com PO Box 217 Collins, NY 14034 (866) 532-0588

www.atozsmokeshop.com

AtoZSmokeShop.com 6906 W Seltice Way Post Falls, ID (877) 292-0009

www.awesomesmokes.safeshopper.com

Awesomesmokes.com (866) 221-8423

www.barbisbutts.com

Barbi's Butts 6648 Rt 417 Kill Buck, NY 14748 (888) 883-3433

www.bigbd.com

Big Bear's Sales (888) 491-8779

www.bigchiefcigarettes.com

BigChiefCigarettes.com PO Box 645 Grundy, VA 24614 (800) 658-3711

www.bigindian.com

Big Indian Smoke Shop 1106 Rte 438 Irving, NY 14081 (800) 898-9040

www.bigsixsmokes.com

Big Six Smokes PO Box 457 Big Stone Gap, VA 24219 (888) 776-2099

www.blackpawtobacco.com

Black Paw Tobacco 1375 Woodchuck Rd Irving, NY 14081 (888) 860-3550 or (716) 549-7745

www.bucktowntrading.com

Bucktown Tobacco PO Box 207 Irving, NY 14081 (888) 802-9661

www.budgetcigarettes.com

BudgetCigarettes.com Ashland, KY (866) 840-7158

www.bulkcigs.com

BulkCigs.com VA

www.buydiscountcigarettes.com

BuyDiscountCigarettes.com 250 Sheep Springs Circle Jemez Pueblo, NM 87024 (888) 437-9797

www.carolinacigarettes.com

CarolinaCigarettes.com Winston-Salem, NC

www.cheapcigsrus.com

Cheap Cigs R Us (888) 543-2447 or (631) 283-8047

www.cheapsmoke.com

Cheap Smoke 4340 Sanita Ct Suite F Louisville, KY 40213 (877) 367-6653

www.cheapsmokesbymail.com

CheapSmokesbyMail.com PO Box 28 Salamanca, NY 14779 (888) 391-1199

www.cigsmoke1.com

CigSmoke1.com 2287 S Ridgewood Ave South Dayton, FL 32119 (386) 760-8684

www.cigarette-network.com

Cigarette Network.Com PO Box 224 Silver Creek, NY 14136 (716) 934-2627

www.cigarettesavers.com

CigaretteSavers.com (888) 388-1964

www.cigaretteshop.com

Nambe Tobacco Shop PO Box 3252 Pojoaque Station Santa Fe, NM 87501 (505) 455-0437

www.cigarettespecials.com

CigaretteSpecials.com 250 Sheep Springs Circle Jemez Pueblo, NM 87024 (888) 437-9797

www.cigarettes4less.org

Cigarettes 4 Less (804) 402-2100

www.cigarettesamerica.com

CigarettesAmerica.com (888) 388-1964

www.cigarettesandtires.com

Cigarettes and Tires PO Box 336 Salamanca, NY 14070 (866) 887-5777

www.cigarettes-and-tobacco-online.com

Cigarettes-And-Tobacco-Online.com PO Box 376 Salamanca, NY 14779 (888) 438-8745

www.cigarettesbymail.com

eSmokes.com PO Box 998 Lowell, NC 28098 (877) 304-1808

www.cigarettesexpress.com

CigarettesExpress.com 31 Church St Salamanca, NY 14779 (800) 613-2447

www.cigarettesforcents.safeshopper.com

Cigarettes for Cents (866) 221-8423

www.cigarettes-outlet.net

Cigarettes-Outlet.net (888) 438-8745

www.cigarettesandmore.com

Cigarettes And More PO Box 15 Versailles, NY 14168

www.cigarettesforless.com

CigarettesForLess.com Fulton, KY 42041 (877) 865-9818

www.cigarettesonly.com

CigarettesOnly.com 1525 Cayuga Rd Irving, NY 14081 (888) 203-7604

www.cigarettessentdirect.com

Cigarettes S.E.N.T Direct PO Box 199 Irving, NY 14081 (800) 288-1416

www.cigarettewizard.com

CigaretteWizard.com 25 Church St Salamanca, NY 14779 (800) 488-8555

www.cigexpress.com

cigexpress.com PO Box 9936 Richmond, VA 23228 (804) 673-9825

www.cigmarket.com

CigMarket.com

www.cigoutlet.com

Cigoutlet.com 1303 Grumman Dr Richmond, VA 23229 (888) 901-8901

www.cigs4cheap.com

CIGS4CHEAP.com VA

www.cigs4free.com

Cigs4free.com PO Box 144 Gowanda, NY 14070 (866) 244-7373

www.cigsonline.com

CigsOnline Shelby, NC (704) **471-1005**

www.cigtec.com

CigTec Tobacco 303 Roxbury Industrial Ct Charles City, VA 23030 (877) 965-6694

www.classacigarettes.com

ClassACigarettes.com PO Box 185 Gibsonville, NC 27249 (366) 449-6505 or (888) 989-3191

www.classactsmokes.com

Class Act Smokes 27 Main St Salamanca, NY 14779 (800) 660-7114

crsmokes.com

CR Smokes 982 Route 438 Irving, NY 14081 (800) 603-3412 or (716) 549-5467

www.crazywolfsmokeshop.com

Crazy Wolf Smoke Shop PO Box 307 Salamanca, NY 14779 (888) 282-4959

www.crocodilelounge.com

The Crocodile Lounge PO Box 231 Versailles, NY 14168 (877) 532-1425

www.cybercigarettes.com

CigaretteSpecials.com 250 Sheep Springs Circle Jemez Pueblo, NM 87024 (888) 437-9797

www.cycocigs.com

Cycocigs.com 4201 Yale Blvd NE Suite 6 Albuquerque, NM 87107 (505) 344-9643

www.dannystobacco.com

Danny's Tobacco.com (888) 792-1599

www.deerpathcigs.com

deerpathcigs.com (716) 945-1641

www.dirtcheapcig.com

dirtcheapcig.com 900 McGuire Ave Suite C Paducah, KY 42001 (888) 808-2447

www.discountcigarette.com

Discount Cigarette Outlet PO Box 2234 Tifton, GA 31793

www.discountcigarettescenter.com

Discount Cigarettes Center Lexington, KY

www.discountcigarettes4u.com

DiscountCigarettes4U.com (866) 976-6546

www.discount-tobacco.com

Discount-Tobacco.com Fulton, KY 42041 (877) 865-9818

www.discountedcigarettes.com

discountedcigarettes.com NC

www.drivethrusmokeshop.com

Drive Thru Smoke Shop PO Box 7 Lewiston, NY 14092 (866) 232-2932

www.dutyfreetaxfree.com

Dutyfreetaxfree PO Box 377 Irving, NY 14081 (877) 853-6645

www.ecig.com

ecig.com (877) 999-3244

www.ezsmokes.biz

EZSmokes.biz 11125 Southwestern Blvd Irving, NY 14081 (866) 766-5370 or (716) 549-1134

www.eztobacco.com

EZ Tobacco PO Box 613 Grundy, VA 24614 (866) 398-6222

www.highlandercigarettes.com

Highlander Discount Cigarettes 370 Fair Oak St Salamanca, NY 14779 (888) 849-9764

www.hootysapperticker.com

HootySapperTicker (866) 466-8928

www.hot-ent.com

Honor Our Treaties Enterprises PO Box 137 Irving, NY 14081 (888) 829-8643

www.indiansmokesonline.com

Indian Smokes Online Salamanca, NY (866) 840-4500

www.iroquoisconnection.com

Iroquois Connection 1567 Hare Rd Irving, NY 14081 (877) 674-8283

www.iroquoisdirect.com

Iroquois Tobacco Direct 6665 Rt 219 Kill Buck, NY 14748 (888) 999-5509

www.joesmoke.com

JoeSmoke.com PO Box 11 Lawtons, NY 14091 (877) 874-5252

www.keweenawbay.com

Keweenaw Bay Trading Post PO Box 545 Baraga, MI 49908 (888) 438-8745 or (906) 524-2922

www.killbucktradingpost.com

Kill Buck Trading Post PO Box 294 Kill Buck, NY 14748 (800) 290-3788

lasmokeshop.com

Lou Ann's Smoke Shop PO Box 460 Collins, NY 14034 (716) 532-1181 or (877) 532-1181

www.lightupforless.safeshopper.com

LightUpForLess.com (888) 222-8423

www.lightem-up.com

Lightem-Up Smoke Shop (208) 237-7331

www.loneoak.net

Lone Oak.net PO Box 224 Silver Creek, NY 14136 (888) 842-0192

www.longtrailsmokes.com

Long Trail Smokes PO Box 1274 Lewiston, NY 14092 (877) 598-2447

www.lowcostcigarettes.com

lowcostcigarettes.com PO Box 391 Salamanca, NY 14779 (888) 245-8807

www.nativesale.com

Native Sale.com (800) 934-2293

www.nccigarettes.com

North Carolina Cigarettes & Tobacco Products 178 Hood Swamp Rd Goldsboro, NC 27534 (919) 778-1837

www.notaxsmokes.com

no tax SMOKES.com 68 Main St Salamanca, NY 14779 (800) 532-6961

www.ojibwas.com

Ojibwas Trading Post 1358 Cayuga Rd Irving, NY 14081 (800) 490-7999

www.otdirect.com

OT Direct.com PO Box 246 Brant, NY 14027 (716) 337-0405

www.paiutesmokeshops.com

Las Vegas Paiute Smoke Shop 1225 North Main St Las Vegas, NV 89101 (702) 387-6433

www.paylesscigs.com

Pay Less Cigs.com 717 West 33rd St Richmond, VA 23225 (804) 232-3560 or (800) 828-9522

www.peacepipetobacco.com

Peace Pipe Tobacco Shoppe 22 ½ Broad St Salamanca, NY 14779 (877) 876-6536

www.poospatuksmokeshop.com

Poospatuk Smoke Shop NY (877) 234-6282

www.puffnstuffonline.com

Puff'n Stuff Online NY

www.ranchresortsmokeshop.org

Ranch Resort Smoke Shop PO Box 92 Wyandotte, OK 74340 (877) 884-1444

www.rednationtobacco.com

Red Nation Tobacco Co. 888 ½ Broad St Ext Salamanca, NY 14779 (877) 945-0704

www.reservationcigs.com

deerpathcigs.com (716) 945-1641

www.rezonline.com

The Rez Online Smoke Shop 986 Bloomingdale Rd Basom, NY 14013 (800) 468-8805

www.ronssmokeshop.com

Ron's Smoke Shop 5001 W State St Allegany, NY 14706 (888) 280-7100

www.salamancacigaretteoutlet.com

Salamanca Cigarette Outlet 594 E State St Salamanca, NY 14779 (888) 945-0203

www.salamancaoutlet.com

Salamanca Cigarette Outlet 594 E State St Salamanca, NY 14779 (888) 945-0203

www.saveoncigarettes.com

Save on Cigarettes PO Box 74035 Richmond, VA 23236 (877) 375-5987

www.senecahawk.com

Seneca Hawk Smoke Shop PO Box 278 Irving, NY 14081 (800) 580-7116

www.senecaselecttobacco.bigstep.com

Seneca Select Tobacco Salamanca, NY 14779 (866) 393-8058

www.senecasmokes.com

Seneca Smokes 5216 Chew Road Sanborn, NY 14132 (877) 234-2447

www.senecasmokeshop.com

Seneca Smokeshop PO Box 30 Irving, NY 14081 (888) 876-1935

www.senecas.com

Senecas Trading Post 1358 Cayuga Rd Irving, NY 14081 (716) 549-8365

www.shopzmart.com

Shopzmart VA (877) 729-6949

www.smokesgalore.com

Smoke Signals PO Box 246 Brant, NY 14027 (800) 272-1743

www.smokestix.com

Lazy L Tobaccos.com NM (877) 782-3777

smokewithus.com

Smoke With Us 357 Milestrip Rd Irving, NY 14081 (800) 819-0885

www.smokemcheap.com

Smokemcheap.com PO Box 377 Irving, NY 14081 (877) 225-5201

smokemcheapcigs.com

SmokemCheapCigs.com PO Box 767 Basom, NY 14013 (866) 542-7141

www.smokerstation.com

Smoker Station PO Box 236 Sanborn, NY **14132**

www.smokersden.com

Smoker's Den 9 Squaw Ln Mastic, NY 11950 (631) 395-7941 or (877) 395-7473

smokersfirst.com

smokersfirst.com 11937 Burning Springs Rd Perrysburg, NY 14129 (800) 435-0450

www.smokesadvantage.com

Tobacco Advantage 2227 Plantside Dr Louisville, KY 40299 (877) 428-3244

www.smokes-direct.com

Smokes-direct.com 12619 Shelbyville Rd Louisville, KY 40243 (877) 297-2321 or (502) 254-9463

www.smokesoutletmall.com

SmokesOutletMall.com PO Box 71 Versailles, NY 14168 (877) 287-7726

www.smokes-spirits.com

Cheap Smokes 501 W 11th St Newport, KY 41071 (866) 247-2447

www.smokeysexpress.com

Smokey's Express 44 ½ Jimmerson Ln Irving, NY 14081 (800) 535-1489

www.smokin4less.com

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www.smokinez.com

Smokin EZ NY (800) 304-8685

www.smokinturtle.com

Smokin Turtle PO Box 567 Collins, NY 14034 (877) 532-4414

www.stockuptobacco.com

Stock Up Tobacco PO Box 48 Steamburg, NY 14783 (888) 265-3405

www.sundancercigarettes.com

Sun Dancer Cigarettes 1494 Cayuga Rd Irving, NY 14081 (877) 436-0373

www.susiessmokeshop.com

Susie's Smoke Shop PO Box 73 Paducah, KY 42002 (270) 441-7632

www.taxfreecigarettes.com

Tax Free Cigarettes.com 12160 Brant Reservation Rd Irving, NY 14081 (716) 549-0490 or (888) 569-0410

www.threefeatherstobacco.com

Three Feathers Tobacco PO Box 43 Brant, NY 14027 (866) 549-7249

www.threesisterssmokes.com

Three Sisters Smoke PO Box 444 Salamanca, NY 14779 (877) 945-2861

www.tobaccobymail.com

Tobacco By Mail PO Box 0025 Salamanca, NY 14779 (800) 419-1907

www.tobaccojoe.com

A1Cigs.com PO Box 36837 Albuquerque, NM 87176 (866) 264-4060

www.tobaccosource.com

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www.tobaccoxpress.com

TobaccoXpress 25 Church St Salamanca, NY 14779 (800) 634-9882

www.travelingsmoke.com

Traveling Smoke NY (888) 328-4043

www.turtlebacksmokeshop.com

Turtleback Smoke Shop NY (877) 831-5480

www.twowaysmokes.com

Two Way Smokes.com 11326 Farnham Rd/Rt 20 Irving, NY 14081 (800) 588-2359 or (877) 889-6929

www.valuesmokes.com

ValueSmokes.com 3350 Chadbury Dr Concord, NC 28027

www.warpathsmokeshop.com

Warpath Smoke Shop Nth 165 Hwy 95 Plummer, ID 83851 (208) 686-0217

www.wolfpacktobacco.com

WolfPackTobacco.com 636 Wildwood Ave Salamanca, NY 14779 (800) 316-7636

www.wolfdentobacco.com

Wolf's Den Tobacco PO Box 503 Salamanca, NY 14779 (866) 425-8182

www.wolfsrun.com

Wolf's Run 1412 Rt 438 Irving, NY 14081 (888) 532-2001

www.w2r.com/quakertradingco

Quaker Trading Co Box 1 #1701, Route 280 Steamburg, NY 14783 (877) 945-3495

Appendix III: Comments from the Department of Justice

DEPARTMENT OF JUSTICE COMMENTS on the General Accounting Office Draft Report "INTERNET CIGARETTE SALES: Giving ATF Investigative Authority May Improve Reporting and Enforcement" Pages 3, 9, and 14. The report states that several United States Attorneys Offices 1. (USAOs) refused requests for assistance by state authorities by declining to send letters informing internet vendors of the Jenkins Act and directing their compliance with the statute. Generally, Federal prosecutors do not issue advisory opinions about prosecutive matters, as they may subsequently be presented with the need to make an actual decision based on specific facts. The issuance of such opinions might create the basis for a legal dispute, if a subsequent prosecution were undertaken. 2. Pages 8, and 9. The report correctly notes that a Federal Grand Jury in Alaska returned a "no true bill" declining to indict in a particular case. While Rule 6(e) of the Federal Rules of Criminal Procedure bars the DOJ from discussing matters before a Grand Jury, however as a matter of public record, a Federal seizure of 1,371,000 cigarettes arising from the same matter was upheld by the 9th Circuit after a legal challenge by the seller. This seizure imposed a substantial loss on the seller. It is also important to note that Alaska, like other states, has a state felony law similar to the Jenkins Act, but with a much heavier penalty. While legal considerations and professional obligations preclude the DOJ from discussing the determinative facts in a particular case, a number of considerations apply to all such cases where a criminal prosecution is proposed. First, there must be sufficient admissible evidence to prove every element of a particular Federal offense beyond a reasonable doubt. Second, in cases where alternative means of enforcement exist, such as a state prosecution or civil or administrative enforcement, the United States Attorneys' office must consider both the most effective and efficient enforcement approach as well as the governmental entity with the greatest interest in enforcement. It must also consider competing demands for resources. These considerations, as well as other factors that must be taken into account in deciding to seek a Federal prosecution, are more fully set out in The Principles of Federal Prosecution found in section 9-27 of the United States Attorneys' Manual. Additionally, United States Attorneys' offices must consider what legal impediments and defenses might be raised in a proposed prosecution. For instance, if the potential defendant is either an Indian Tribe or the alleged violation occurred on a reservation, the potential effect of a claim of sovereignty must be considered. 3. Page 20. The GAO mentions the reluctance of USAOs to pursue misdemeanor Jenkins Act violations, but does not explore or suggest the creation of a felony offense.

Appendix IV: Comments from the Bureau of Alcohol, Tobacco and Firearms

DEPARTMENT OF THE TREASURY BUREAU OF ALCOHOL, TOBACCO AND FIREARMS WASHINGTON, DC 20226 JUL 19 2002
 Mr. Paul L. Jones Director, Tax Administration and Justice United States General Accounting Office Washington, DC 20548 Dear Mr. Jones: This is in response to your letter dated July 8, 2002, to Secretary Paul H. O'Neill. You forwarded a draft copy of a report entitled Internet Cigarette Sales: Giving ATF Investigative Authority May Improve Reporting and Enforcement (GAO-02-743). The Bureau of Alcohol, Tobacco and Firearms (ATF) recommends that the report include and emphasize the need for the penalty provision of the Jenkins Act to be changed from a misdemeanor to a felony. These changes are needed to address the seriousness of the violations and to ensure that the cases are accepted for prosecution. The increased penalty would deter individuals from violating the Jenkins Act requirements and increase the likelihood of prosecution. While the report concludes that a jurisdiction change from the Federal Bureau of Investigations to ATF would result in increase of for prosecute the misdemeanor cases. There are other legislative changes that might assist States forver the Internet. These legislative changes could parallel current laws governing or restricting the shipment of alcohol beverage products: The Webb-Kenyon Act, 27 USC 122, was recently amended to give States the authority to seek injunctions directly in the Federal District Court to prevent
WWW.ATF.TREAS.GOV

-2-Mr. Paul L. Jones businesses from shipping alcohol directly to their residents. A similar provision to amend the Jenkins Act in 15 USC 378 to allow States to enjoin violations of this Act could allow States to further prevent violations of the Act without having to rely on U.S. Attorneys; • Under 18 USC 1716(f), individuals may not send alcoholic beverage products through the U.S. Postal Service. This provision could be amended to also prohibit the mailing of cigarettes or other tobacco products through the U.S. Postal Service; and · For other common carriers such as Federal Express or UPS, 18 USC Chapter 59 (Sections 1261 et seq.) restricts how the carriers may ship alcohol. For instance, these provisions require bills of lading to accompany the shipment, delivery only to the consignee, and prohibit cash on delivery shipments. Common carriers violating such provisions are subject to a fine and/or imprisonment of not more than 1 year. Legislative provisions modeled after this chapter to restrict the delivery of cigarettes could include similar provisions, requirements for common carriers to notify states of their shipments, or for common carriers to obtain proof of age prior to delivery of the cigarettes. We hope this information is helpful to you in responding to Mr. Jones. Please let me know if we can be of further assistance. Sincerely yours, James A. Lammille James A. Zammillo Chief, Policy and Planning Staff Office of Alcohol and Tobacco

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Public Affairs	Jeff Nelligan, managing director, <u>NelliganJ@gao.gov</u> (202) 512-4800 U.S. General Accounting Office, 441 G Street NW, Room 7149 Washington, D.C. 20548